

August 26, 2008

Mr. Darren Elliott  
President  
SCD Coatings INC.  
17812 Sierra Hwy, unit F  
Santa Clarita, CA 91351

Dear Darren,

Just a quick note to let you know that the final inspection of the deck has been completed and the water test looked good.

Kindly forward the final lien releases.

My thanks to you and your staff, including Jake, for the fine job you did for me.

Not only was the job site cleaned daily, the workers were most polite and competent.

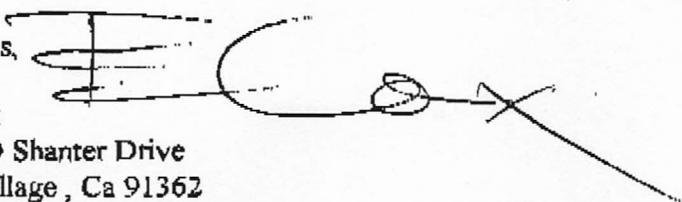
During a time when it is difficult to find good contractors, I can highly recommend your firm.

Please feel free to use my name as a reference for anyone in need of deck repair or replacement.

Also please forward a copy letter with some business cards to a Ron Ostland, owner of Fortress Roofing. They did a fine job in re roofing my last house and are also a company I can recommend highly.

Fortress Roofing TEL 805 766 3368  
391 Dawson Drive unit 1 S Camarillo, CA 93012

Best Regards,



Brigitte Cox  
4599 Tam O Shanter Drive  
Westlake Village, Ca 91362  
Tel 805 496 1582

PS. Please let me know about the small stucco repair job, as your man did such a great job on the deck.

SCD Coatings, Inc.

POST JOB SURVEY

Thank you for choosing SCD Coatings, Inc. for your waterproofing and coating needs. We would appreciate it if you could take a moment of your time to complete the following short survey in order to help us provide the best possible service in the future. Please answer the questions using a scale of 1-5 (1 being the lowest or poor and five being the highest or excellent) and feel free to add any comments.

- Did you find SCD's office staff to be both professional and helpful?
- Did you receive your estimate in a timely manner?
- Were your estimators punctual and knowledgeable?
- After accepting and returning your proposal to SCD were you contacted within 24 hours for a start date?
- Did your crew arrive as scheduled to begin the scope of work?
- Was the work finished to your satisfaction?
- Were the effected areas thoroughly cleaned upon completion?
- Would you refer SCD Coatings to anyone in need of deck coating or waterproofing?
- How would you rate your overall experience with SCD coatings and would you use us again in the future?

yes  
 yes  
 yes  
 yes  
 yes  
 yes  
 yes  
 yes  
 Excellent

We appreciate your time and thank you again for your business. Please return this form in the self address stamped envelope and return it at your earliest convenience. Feel free to provide any additional comments or information outside of the above questions that you believe may help up provide better service.

*[Handwritten Signature]*  
 805-496-1582